






V.A.C. VERAFLORTM NEGATIVE PRESSURE WOUND THERAPY SYSTEM

TROUBLESHOOTING QUICK REFERENCE GUIDE





This QRG is intended for use by healthcare providers and is to be used in conjunction with the V.A.C. VERAFLORTM Therapy System User Manual and the V.A.C. VERAFLORTM Safety Information.*

Resolving common V.A.C. VERAFLORTM Negative Pressure Wound Therapy System alarms:

Alarms	Alarm Condition	Active Resolution	Healthcare Provider User Tip
V.A.C. VERAFLORTM Therapy Pressure Deviation Alarm 	<p>The wound site positive pressure has exceed its allowable limits.</p>	<ul style="list-style-type: none"> • Ensure clamps on V.A.C. VERAT.R.A.C.TM Pad or the V.A.C. VERAT.R.A.C. DUOTM Tube Set tubing are open. • Ensure clamps on V.A.C. VERALINKTM Cassette tubing are open. • Ensure tubing is not kinked, crimped, or blocked in any way. • Ensure the V.A.C. VERALINKTM Cassette is fully engaged and latched. 	<ul style="list-style-type: none"> • Check patient positioning and any external compression devices to ensure that flow is not impeded. • Ensure that the instillation solution in the V.A.C. VERALINKTM Cassette tubing is still liquid and flows freely. If the solution has degraded to a thicker consistency, change any or all of the following: <ul style="list-style-type: none"> » V.A.C. VERALINKTM Cassette » V.A.C. VERAT.R.A.C.TM Pad or the V.A.C. VERAT.R.A.C. DUOTM Tube Set » Solution bag / bottle
V.A.C. VERAFLORTM Therapy Blockage Alarm 	<p>A blockage is present in the instillation line of the V.A.C. VERAT.R.A.C.TM Pad or the V.A.C. VERAT.R.A.C. DUOTM Tube Set.</p>	<ul style="list-style-type: none"> • Ensure clamps on V.A.C. VERAT.R.A.C.TM Pad or the V.A.C. VERAT.R.A.C. DUOTM Tube Set tubing are open. • Ensure clamps on V.A.C. VERALINKTM Cassette tubing are open. • Ensure tubing is not kinked, crimped, or blocked in any way. • Ensure the V.A.C. VERALINKTM Cassette is fully engaged and latched. • Ensure that the instillation solution in the V.A.C. VERALINKTM Cassette tubing is still liquid and flows freely. If the solution has degraded to a thicker consistency, change any or all of the following: <ul style="list-style-type: none"> » V.A.C. VERALINKTM Cassette » V.A.C. VERAT.R.A.C.TM Pad or the V.A.C. VERAT.R.A.C. DUOTM Tube Set » Solution bag / bottle 	<ul style="list-style-type: none"> • Lower therapy unit and tubing to or below wound level. • Ensure V.A.C. VERAT.R.A.C.TM Pad is located in a flat area of the body, avoiding a skin fold. • Check patient positioning or any external compression devices that may impede flow. If applicable, remove external compression device
V.A.C. VERALINKTM Not Engaged Alarm 	<p>The V.A.C. VERALINKTM Cassette is not fully seated and/or properly latched.</p>	<ul style="list-style-type: none"> • Remove V.A.C. VERALINKTM Cassette from therapy unit. • Inspect both V.A.C. VERALINKTM Cassette and V.A.C. ULTATM Therapy Unit for any debris at the connection points. • Ensure cassette's pivot connection is securely engaged in therapy unit's pivot slot. • Re-attach cassette, ensuring it is fully engaged and latched. • If alarm continues, install a new cassette. 	<ul style="list-style-type: none"> • An audible click indicates that the cassette is properly installed. • If the alarm condition occurs during the Instillation Phase of V.A.C. VERAFLORTM Therapy, the unit will transition to the Soak Phase.

*Other alarms and features exist for this device. Always read and follow detailed instructions for use along with important safety information provided with the V.A.C. ULTATM Therapy Unit and disposables. For questions of a medical nature, contact the treating physician.

Note: If an alarm condition cannot be resolved, contact a healthcare provider or KCI. This guide does not address V.A.C. ULTATM Therapy specific alarms. Please refer to the V.A.C. ULTATM Alarms Troubleshooting Guide.

Alarms	Alarm Condition	Active Resolution	Healthcare Provider User Tip
Fill Assist Inactive Alarm 	The Fill Assist volume has not been accepted within 15 minutes of using Fill Assist.	<ul style="list-style-type: none"> • Select Reset to return to the Home screen. • Select Therapy Settings on the Home screen. • Reconfigure therapy. • Verify that the Fill Assist slider is set to ON. 	<ul style="list-style-type: none"> • Occurs if either the Fill Assist Start button has not been pressed or the Fill Assist Volume has not been accepted within 15 minutes.
Solution Bag/ Bottle Empty Alarm 	There is no instillation fluid in the bag / bottle	<ul style="list-style-type: none"> • Remove empty bag / bottle. • Attach new topical solution bag / bottle and place on solution container hanger arm. • Select Log to enter bag / bottle change. • Select Reset to return to the Home screen. • Ensure therapy is ON by checking the status bar. 	<ul style="list-style-type: none"> • If the solution bag / bottle is full, but the alarm is sounding, remove the V.A.C. VERALINK™ Cassette and inspect for bubbles in the instillation tubing. Shake the V.A.C. VERALINK™ Cassette gently and re-attach.
Canister Full Alarm 	The canister is full and should be replaced.	<ul style="list-style-type: none"> • If canister is full, change canister and select Reset on this screen to return to the Home screen. • If canister is not full, select Reset to return to the Home screen. 	<ul style="list-style-type: none"> • Check if canister is full by comparing the level of fluid to the graduated marks on the canister.
Therapy Inactive Alarm 	The V.A.C.ULTA™ Therapy Unit has been ON and V.A.C. VERAFLU™ Therapy has been paused or stopped for more than 15 minutes.	<ul style="list-style-type: none"> • Select Reset to return to the Home screen. • Select Start/Stop to restart therapy. • If therapy has been off for more than two hours, replace V.A.C. VERAFLU™ Dressing with an alternate dressing. 	<ul style="list-style-type: none"> • If Therapy is not desired, turn the V.A.C.ULTA™ Therapy Unit off by using the Power button on the front of the unit.



For additional information or technical assistance, call your local KCI representative, contact KCI at **800-275-4524**, or visit **acelity.com**

Note: If an alarm condition cannot be resolved, contact a healthcare provider or KCI. This guide does not address V.A.C.ULTA™ Therapy specific alarms. Please refer to the V.A.C.ULTA™ Alarms Troubleshooting Guide.

Important Note: Indications, contraindications, warnings, precautions and other important safety information are contained in the V.A.C.ULTA™ Therapy System Safety Information Sheet and User Manual located on www.acelity.com. Please consult a physician and product instructions for use prior to application. Rx only.

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