KCI has partnered with The UPS Store for the return of KCI rental products. Call KCI at 1-800-275-4524 if you have any questions or need assistance with product returns.

1. When your therapy is complete:
   - **Remove the canister from the therapy unit. Do not return the canister to KCI.** Your doctor or nurse can help you with the proper disposal of canisters and used dressings.
   - Discard all other items such as the fabric carrying case, any literature, and any remaining unused or unopened disposables.

2. Place only the therapy unit and power cords into the black plastic case.

3. Place the case into the return bag. The UPS shipping label is already on the bag.

4. Seal the bag.

5. Drop the bag off at your nearest UPS Store. Find it at [www.ups.com/dropoff](http://www.ups.com/dropoff) or call 1-800-PICK-UPS (742-5877).

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**THIS SECTION IS FOR UPS STORE® ASSOCIATES ONLY**

For questions regarding how to process this transaction, call MBE Technical Support at 1-800-546-8008.

1. Customer will arrive with item for return to KCI.
2. Access POS Work Order for KCI.
3. Enter the appropriate information into the POS Work Order and press POST to complete the transaction.
4. Ring up all charges within your POS.